



## Programme Management

Use of experienced, suitably skilled and independent staff to manage programmes of activity allows for increased sensitivity to issues, increased focus on the programme, enhanced quality of solutions and in many cases offers a more cost effective approach.

### Issues

- Don't have sufficient staff to manage and administer
- Don't have the required skills or experience to manage specific programmes
- Tight timeframe and budget
- Want the manager to be seen as 'neutral' in the execution of a programme

### Benefits

- Working with an experienced group that is familiar with 'Best Practice' will enhance your own solution
- Increased focus on outcomes
- Low disruption to existing activities
- Independence ensures openness dealing with issues
- Increased likelihood of benefit within organisation

## The product in action - a case study

### The Client

AUTOmotive NW – a Centre of Vocational Excellence for the Automotive Manufacturing Sector in northwest England. The CoVE is partnership of 6 public and private sector training organisations.

### The Need

In order to be able to promote and deliver a version of the Business Improvement Techniques qualification accredited by the Automotive Academy, the client wanted a number of trainers from their own and other training organisations to be accredited to deliver this qualification.

### What we did

Annie Rogers worked with the client and the Automotive Academy with an agreed budget to identify candidate trainers (around 65 involved in the programme), and then to organise the benchmarking of their current skills as a trainer and their knowledge of lean manufacturing techniques, to put them through three intensive courses to enhance their own skills and knowledge in the subject and then arrange such further remedial tuition and product familiarisation as was required until the trainer had met the standard set by the Automotive Academy (the accrediting organisation). Typical duration for each individual was between 3 and 6 months.

**Consultant(s):** Annie Rogers

### How the client benefited

Trainers who completed the accreditation process were able to deliver the new qualification and show that they had been accredited to the standards required by the sector.

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